

SERVICE INFORMATION

M161.0

MODELS AFFECTED: All Crane Voce Coffee Machines.

MODEL NUMBERS: VOCE 603,605,607

Revised: 1/3/2019

RE: Disable and Enable Selections

Selections in the machine can be disabled and enabled as needed for reasons such as no product to fill the hopper or waiting for replacement parts to be installed.

When a selection is disabled it will appear to be “greyed out” to indicate that it is not available.

DISABLE AND ENABLE SELECTIONS

1. Open the door of the machine and after about a 5 second delay, a screen will be displayed asking for the entry of a PIN code. The default code for a service technician is four one's.
 - A. The buttons on each side of the screen are assigned as numeric buttons to be used for the entry of the PIN code.
 - B. The buttons below the screen are assigned as an OK button used to accept the entered code, and a reset button to start over if a mistake is made.
2. Press the button labeled 1 four times to enter the default code. A pound sign will be displayed for each digit entered.
3. Press the button labeled OK to accept the entered code once it has been correctly entered. A screen will come up displaying the main service menu.
4. Press the button labeled *PRODUCT CONFIGURATION* and a list of related functions will be displayed.
5. Press the button labeled *DISABLE SELECTIONS* and a list of selections will be displayed. There will be a check box for each selection.
6. To enable or disable a selection, press the button labeled for the desired selection to change the current state of the selection, there are two possible settings;
 - A. ENABLED – a selection is enabled when the check box is empty.
 - B. DISABLED – A selection is disabled when there is a check mark in the box.
7. When finished, press the *UP ONE LEVEL* button as needed to back out of the function.