

# **SERVICE INFORMATION**

## **M161.0**

**MODELS AFFECTED:** All Crane Voce Coffee Machines.

**MODEL NUMBERS:** VOCE 603,605,607

**Revised:** 1/3/2019

### **RE: Disable and Enable Selections**

Selections in the machine can be disabled and enabled as needed for reasons such as no product to fill the hopper or waiting for replacement parts to be installed.

When a selection is disabled it will appear to be “greyed out” to indicate that it is not available.

#### **DISABLE AND ENABLE SELECTIONS**

1. Open the door of the machine and after about a 5 second delay, a screen will be displayed asking for the entry of a PIN code. The default code for a service technician is four one's.
  - A. The buttons on each side of the screen are assigned as numeric buttons to be used for the entry of the PIN code.
  - B. The buttons below the screen are assigned as an OK button used to accept the entered code, and a reset button to start over if a mistake is made.
2. Press the button labeled 1 four times to enter the default code. A pound sign will be displayed for each digit entered.
3. Press the button labeled OK to accept the entered code once it has been correctly entered. A screen will come up displaying the main service menu.
4. Press the button labeled *PRODUCT CONFIGURATION* and a list of related functions will be displayed.
5. Press the button labeled *DISABLE SELECTIONS* and a list of selections will be displayed. There will be a check box for each selection.
6. To enable or disable a selection, press the button labeled for the desired selection to change the current state of the selection, there are two possible settings;
  - A. **ENABLED** – a selection is enabled when the check box is empty.
  - B. **DISABLED** – A selection is disabled when there is a check mark in the box.
7. When finished, press the *UP ONE LEVEL* button as needed to back out of the function.